



HATFIELD

XL Sports World Hatfield Memberships

Frequently Asked Questions

When will memberships start coming into effect at XL Sports World Hatfield?

Answer:

Memberships will come into effect on January 1st, 2023 and be required for purchase for participants in XL Sports World Programs (leagues, classes, camps and pick-up events). XL programs beginning January 1st, 2023 and later will require a membership purchase during registration.

Are memberships optional?

Answer:

Memberships are **required** for any XL Sports World Hatfield customer taking part in leagues, classes, camps or pick up events.

Are memberships required to enter the building?

Answer:

No, memberships are not required to spectate and or for parents/guardians bringing children to their XL Sports World Hatfield league, class or camp.

Who is considered exempt from XL Sports World Hatfield Memberships?

Answer:

Birthday party package customers, external XL Sports World Hatfield tenants and or tenant event attendees as well as youth sports coaches within XL Sports World Hatfield leagues.

What are the XL Sports World Hatfield Membership packages and their associated costs?

Answer:

XL Sports World Hatfield membership packages are offered as follows:

- **XL Family Membership:** \$100.00 for the year, this membership package covers all family members for the year from purchase and their participation in XL Sports World Hatfield leagues, classes camps or pick up events for a household of up to 4
- **XL Individual Membership:** \$60.00 for the year, this membership package covers the individual for the year from purchase and their participation in XL Sports World Hatfield leagues, classes camps or pick up events
- **XL Season Membership:** \$20.00 for an individual membership for 8 weeks, covering an individual's participation in an XL Sports World Hatfield league, class or camp or pick up events
- **XL Youth Club Soccer Membership:** \$10.00 for an individual playing on a team within XL Youth Club Travel Soccer Leagues for 8 weeks of play. Required for individuals playing on a privately entered youth club soccer team within the XL Youth Club Travel Soccer season
- **XL Daily Membership:** \$5.00 per day covers an individual's participation in XL Sports World Hatfield league, class, camp or pick up events for a single business day

Why is XL Sports World Hatfield moving to a memberships based Facility?

Answer:

In an effort to stabilize the price of programs offered due the rising cost of doing business, XL Memberships act as a price control mechanism in addition to adding benefits and perks to XL Sports World Hatfield Membership holders. We also are moving towards the industry standard in sports, recreation and gyms with regard to membership packages. XL Memberships further enable XL Sports World Hatfield to maintain the level of quality you've come to expect of XL leagues, classes, camps and pick-up events. Thankfully XL has been able to keep the membership costs very competitive to our closest competitors.

What benefits do XL customers receive with their memberships?

Answer:

- 10% off birthday party packages
- 4% off single day individual customer surface rentals (Does not apply to lease agreements or organization rentals)
- Designated FREE open play event dates for XL members only
- Discounted registration to XL Friends and Family Leagues or Events
- Allows XL Sports World Hatfield to more effectively police and check rosters in league offerings
- Pricing is kept under better control for XL Sports World Hatfield leagues, classes camps and pick-up events
- Summer 2 XL leagues and classes discounts
- XL Speed, Agility and Quickness (SAQ) class discounts
- Free access, for annual membership holders, to XL Toddler Open Playtime events
- 10% discount to annual memberships for active military, military veterans, law enforcement, first responders and teachers (With official identification)
- Various XL partner perks as they become available
- Future benefits will be added as XL expands its offerings

Can I receive a refund or account credit for canceling my XL Sports World Hatfield membership?

Answer:

All XL Sports World Hatfield membership sales are *final on the part of the customer*, there are *NO refunds or account credits* for paying for a membership and not taking part in leagues, classes, camps, pick up events, birthday parties or rentals and or withdrawing from the aforementioned.

Does XL Sports World Hatfield auto-renew or auto-charge for my XL Sports World Hatfield membership?

Answer:

No, XL Sports World Hatfield will never auto-charge or auto-renew your membership. Customers are prompted via their DaySmart Recreation accounts, in person or over the phone about their membership status and renewal payment authorization.

Will I be able to transfer my XL Sports World Hatfield membership to another family or individual or to another XL Sports World facility?

Answer:

No, XL Sports World Hatfield memberships are non-transferable to other individuals, families or XL Sports World facilities, they are solely for the original customer(s) and the XL Sports World Hatfield facility only.